

Hee Yeon Hwang

User Experience Designer

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EXPERIENCE

UI/UX Product Designer

Aug 2021 - Present

GMSTEK - Remote

- Awarded a 5-year multi-million government contract for card processing and merchant point-of-sale software by proposing high-fidelity mockup as a sole designer.
- Problem-solving complex workflows and designs for 2 corresponding products with multiple users by gathering requirements and feedback from stakeholders and developers during 2-week sprints.
- Leading the standardization of designs across 5+ aviation logistics web and mobile products by creating the first design system.
- Mentored a design team of two interns to develop their UI and UX Design skills and professional growth for 6-months.

UI/UX Design Intern

Sept 2020 - Mar 2021

GMSTEK - Remote

- Implemented the first design process by leading qualitative and quantitative user research and testing from 60 users to create an end-to-end user experience.
- Collaborated with the design team and engineers to brainstorm and iterate on workflows, wireframes, prototypes, and accessibility.

UX Designer & Researcher

2020 - 2021

Freelance - Remote

- Developed and conducted surveys and usability tests on 50 users for audio translation software to integrate feedback.

EDUCATION

Certification of UX Design - CareerFoundry.com

2020

A 10-month online course mentored by UX industry leaders.

B.S. in Psychology - University of California, San Diego

2017

SKILLS

Wireframing
Prototyping
Design System
User-Centered Design
Information Architecture
Design Thinking
Presentation
Accessibility
User Flows
Usability Testing
User Research
Data Analysis
Front-End Development

TOOLS

Adobe XD
Figma
Zeplin
Azure DevOps
HTML
CSS
JavaScript
Illustrator
Photoshop
After Effects